

Topics	J	J	A	S	O	N	D	J	F	M	A
Access to Services Inspection – Update (Written Report) (not scrutinised in 2009/10)											
Joint Finance and Performance Monitoring including LAA Performance Monitoring (subject to the Overview and Scrutiny Management Board referring issues to the Panel)											
<p>Monitor CIPs that the Panel is responsible for –</p> <p>CIP 1 (improve customer satisfaction by providing services designed around customer needs)</p> <p>CIP 6 – (to enhance the quality of life of Plymouth residents by widened and improved opportunities to participate in cultural and leisure activities)</p>											